



DoD BeThere Peer Support Call and Outreach Center Leadership Talking Points

The following talking points communicate to leaders the benefits of the call and outreach center:

- ★ As Veterans, and military family members, our Peer specialists have military service and experience, and have “been there”. Now they’re here for our Nation’s Service members and families.
- ★ The DoD BeThere Peer Support Call and Outreach Center provides personalized support from Veterans and military spouses to Service members and their families.
 - Active Duty, National Guard and Reserve members, and their families are eligible.
- ★ Service members and families can use the call center for support with any area of life. They can:
 - Talk through everyday life challenges with someone who understands the military
 - Supplement the guidance and support they receive from their command
 - Connect to resources and receive warm hand-offs to other services
- ★ Peer specialists will provide follow-up with each member served to make sure the situation was resolved, and to provide additional peer support if needed.
- ★ The BeThere Peer Support Call and Outreach Center services are:
 - Convenient — Connect for unlimited, 24/7/365 support from anywhere
 - Comfortable — Speak with a peer from the same Service, male/female, or a spouse
 - Confidential — Support is not included in service or medical records
- ★ The call center’s anytime, anywhere availability makes it easy to use:
 - It doesn’t take time away from the mission.
 - It supports those in geographically dispersed or deployed/remote locations.
- ★ Veterans and military spouse peer specialists are highly trained and ready to answer the call from Service members or their families when they need support.
- ★ Help us get the word out to the troops and their families.
 - Call: 844-357-PEER (7337)
 - Text: 480-360-6188
 - Chat live and visit resources: <https://www.BeTherePeerSupport.com>